**User Requirements for hotel management system software(Luis Koni)**

**1-Guest Management - Maintain guest profiles with contact information, preferences, and stay history.**

**2-Reservation Management - Ability to make, modify, and cancel reservations.**

**3-Staff Management - Manage staff schedules, shifts, and tasks efficiently.**

**4-Housekeeping Management - Scheduling and tracking housekeeping tasks, managing room cleaning schedules .**

**5-Security - Ensure guest data and payments are secure.**